

Free 1 Month/First Month On Us (17 April 2023 - 17 July 2023)

What do I get with this promotion?

As a new subscriber of the Time Fibre Business and Time Fibre Business Pro 100Mbps and 300Mbps plans during the promotional period, your first full month's subscription fee is free.

How long will this promotion last?

This promotion is valid from 17th April 2023 – 17th July 2023.

Who is eligible for this promotion?

New subscribers of the Time Fibre Business and Time Fibre Business Pro 100Mbps and 300Mbps plan on a 24-month contract are eligible.

Can I enjoy other promotions/offers from Time at the same time?

No, you are only eligible for 1 promotion at any time. Once submitted, you will not be able to change or select other promotions.

Can I change my plan after I redeem this promotion?

Yes, you can. You will still enjoy the promotion if you upgrade your plan before the discount is deducted from your bill. However, the discount amount will follow the value of your initial plan e.g. RM138 discount for the initial Time Fibre Business 100Mbps plan even after you upgrade to 300Mbps. If you have already activated your promo, it will not apply again to your upgraded plan. Any downgrade will result in the forfeiture of the discount. Please note that you will not be allowed to downgrade your plan within the first 6 months of your contract. The downgrade option will be made available from the 7th month onwards.

What if I terminate my subscription?

If you terminate your subscription while still within the 24-month contract, you will be subject to an early termination penalty of the remaining contractual months.

How do I sign up for this promotion?

You may sign up through our authorised dealers or Time direct channels.

If I subscribe during the promotion period but schedule the installation after the promotion validity period, will I still be entitled to the promotion?

Yes, you will still be entitled to the promotion as long as you sign up within the promotion period. However, if the installation has not taken place within 2 months of your subscription date, your application will be automatically withdrawn and you will no longer be entitled to the promotion.

If my first month's broadband subscription fee is free, why am I still being charged in my first bill?

The promotion applies to your first full month's broadband fees. The charges you're seeing in your very first bill may be pro-rated charges leading up to your first full month or other charges such as voice calls, add-ons etc.

How will I receive the promotional discount once I have subscribed to the service?

Once your service has been activated, your first full month's broadband subscription fee will be waived. However, other charges such as voice calls, deposits, add-ons, etc (if any) still apply.